

## Positive Aging Action Plan

Priority	Outcome	Actions	Timelines	Partners	Measures	Audit Dec 2012
<b>1. Community transport</b>	1.1 Older residents have adequate access to appropriate community and public transport options in City of Whittlesea.	<b>1.1.1</b> Advocate for an increased range of appropriate, safe, effective, and accessible public transport services with a focus on bus services for ageing communities in Whittlesea by <ul style="list-style-type: none"> <li>• supporting NTL and other agencies in their advocacy strategies</li> <li>• lobbying the State Government as opportunities arise</li> <li>• actively engaging the local and State media</li> <li>• partnering with agencies as opportunities arise</li> </ul>	2011-2016	NTL, WCC, Whittlesea U3A, PVCH	<b>1.1.1.1</b> Advocacy strategies, actions and outcomes documented.  <b>1.1.1.2</b> Number of engagements with State Government regarding community transport increased.	Advocacy re: bus route and timetable changes with South Morang train station opening
		<b>1.1.2</b> Advocate for more resources and innovative practices in community based local transport solutions for ageing communities in Whittlesea needing special transport support for health and to carry out their day to day activities.	2011-2013	NTL, WCC, Whittlesea U3A, PVCH	<b>1.1.2.1</b> Advocacy strategies, actions and outcomes documented.  <b>1.1.2.2</b> Funding increased for community based transport options.	WNTL Community Transport Subcommittee operated from 2009 to Dec 2012.  Community Transport Forum planned for April 2013

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					<p><b>1.1.2.3</b> Innovative solutions put in place for community transport.</p>	<p>March 2011 WNTL and CBI secured \$50,000 funding for a vehicle for Whittlesea Township for medical and community transport</p> <p>Seniors Shuttle service in Thomastown and Lalor established and operating until June 2013</p> <p>Dec 2012 Survey regarding the safety of older adults on public transport being developed</p>
		<p><b>1.1.3</b> Map the existing public transport facilities and community transport resources with community organisations and schools and explore the possibility of using the underutilized community transport facilities for local community transport.</p>	2011-2012	<p>NTL, WCC, Whittlesea U3A, PVCH</p>	<p><b>1.1.3.1</b> Mapping completed</p> <p><b>1.1.3.2</b> Consultations held with schools and community organisations.</p>	<p>Local transport was mapped, but does not reflect changes introduced with the South Morang train line and subsequent bus route changes.</p>

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		<b>1.1.4</b> Develop an information & promotion strategy to promote and disseminate user friendly / aged friendly information about the existing transport services.	2011-2012	NTL, WCC, Whittlesea U3A, PVCH	<b>1.1.4.1</b> Transport services information and promotion strategy produced.  <b>1.1.4.2</b> Strategy implemented	
<b>2. Service Provision</b>	<b>2.1</b> Adequate and appropriate care and support services available for older residents in City of Whittlesea.	<b>2.1.1</b> Develop a comprehensive guide on the existing services available for ageing communities.	2011-2012	HWPCP, CoW, PVCH, YPRL	<b>2.1.1.1</b> Guide developed.	
		<b>2.1.2</b> Develop and implement a strategy to promote and disseminate information on existing services, remove pockets of unawareness about the existing services and to connect and engage communities to get the maximum benefit out of the existing services.	2011-2012	CoW, YPRL, Neighbourhood Houses, HWPCP	<b>2.1.2.1</b> Strategy produced and implemented.  <b>2.1.2.2</b> Increase in number of people accessing existing services.	Positive Ageing forum “What’s in it for me”, held 21 June 2011 (over 200 seniors attended)  Nov 2011-Each agency survey clients about how they get information  Young at Heart Games, July 2012 (approx. 250 seniors attended)

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		<p><b>2.1.3</b> Develop the 'Virtual Village / Senior Resource Person and/or Centre' concept as a one stop solution for information dissemination, awareness, promotion, community engagement, outreach and to advocate for ageing communities. through extensive involvement of Libraries, Neighbourhood Houses, Community Activity Centres and community consultations and implementation of the concept.</p>	2011-2016	CoW, YPRL, Neighbourhood Houses, HWPCP	<p><b>2.1.3.1</b> 'Virtual Village' concept developed</p> <p><b>2.1.3.2</b> 'Virtual Village' concept implemented.</p>	<p>Unsuccessful Broadband Enabled Innovation Program (BEIP) submission lodged 2011</p> <p>Successful Digital Local Government Program submission to develop Seniors Resource portal. A 2 year pilot program to trial virtual visiting and special interest groups, information advice and support, online exercise programs, online resources- including a senior's services directory</p>
		<p><b>2.1.4</b> Participate in local service planning and advocate for appropriate and aged friendly facilities. through active engagement in</p> <ul style="list-style-type: none"> <li>• PCPs</li> <li>• CSSP</li> <li>• WASN</li> <li>• other relevant forums or opportunities for input (eg Council Structure Plans etc)</li> </ul>	2011-2016	HWPCP, CoW, PVCH, WCC	<b>2.1.4.1</b> Members actively participate in relevant meetings and forums.	Various partners involved in networks

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		<b>2.1.5</b> Lobby with Local, State and Federal Government for an increase in relevant services and on issues impacting ageing communities in Whittlesea.	2011-2016	NTL, WCC, Whittlesea U3A, PVCH	<b>2.1.5.1</b> Lobbying strategies, actions and outcomes documented.	2012 Raising the profile of elder abuse as an emerging issue
<b>3. Positive Ageing</b>	<b>3.1</b> Healthy, connected and independent older residents in City of Whittlesea.	<b>3.1.1</b> Establishment of a volunteer program to support socially isolated elderly families and individuals through targeted home visits and promotion of social participation.	2011-2012	WCC, YPRL, PVCH, CoW, WU3A	<b>3.1.1.1</b> Volunteer program established.	5.4.2011 WCC held a workshop on Volunteerism  Nov 2012 Investigate current community registers operating and assess need
		<b>3.1.2</b> Organise 'expo's to exhibit services available from Council, State Government, Federal Government & private service providers, to exhibit new health/mobility/access/inclusion related technologies supporting ageing communities, and to promote 'positive ageing' concept.	2011-2016	HWPCP, YPRL, CoW, WCC, PVCH, MCM, Kildonan, Victoria Police, Australian Hearing, WU3A	<b>3.1.2.1</b> Expo's for ageing communities organised and conducted.  <b>3.1.2.2</b> Increase in number of participants and exhibits over the years.	Aug 2012 EOI for Expo developed and distributed

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		<b>3.1.3</b> Develop and implement a intergenerational and multicultural program for ageing communities to rebuild their confidence in life through sharing their life stories, experiences and memories, and teaching their special skills to others.	2011-2012	WU3A, MCM, CoW, PVCH.	<b>3.1.3.1</b> Program developed and implemented.	
		<b>3.1.4</b> Strengthen and expand the existing programs supporting ageing communities to stay longer at home through age-friendly modifications to their home.	2011-2012	HWPCP, CoW, WU3A, PVCH	<b>3.1.4.1</b> Increase in number of people accessing the service.	